

# \$25 USD REBATE\*

Upgrade/Competitive Mail-in

Valid at Fry's Electronics and Fry's.com

\*For previous owners of a stand-alone, retail (boxed or downloaded) or pre-loaded version of any Norton™ or Symantec™ software or another company's antivirus, firewall, antispam, antispyware, utility, or back up software product:

## Purchase Norton Internet Security/Norton Utilities/Norton Ghost Bundle at Fry's Electronics or Fry's.com and receive a \$25 USD Visa Prepaid Card via mail-in rebate.



Offer is good for purchases made between 11/21/12 and 11/29/12 at Fry's Electronics or Fry's.com.

Rebate submission must be postmarked within 30 days of purchase. Proof of previous ownership required.

Limit one rebate per customer. Read below for Terms and Conditions. Valid only at Fry's Electronics and Fry's.com.

**To receive your \$25 USD Visa® Prepaid Card from Symantec, please follow these seven steps:**

- 1. Purchase** Norton™ Internet Security/Norton Utilities™/Norton Ghost™ Bundle between 11/21/12 and 11/29/12 at Fry's Electronics or Fry's.com.
- 2. Read and complete** this rebate request form.
- 3. Enclose** the original proof of purchase from Norton Internet Security/Norton Utilities/Norton Ghost Bundle. Proof of purchase is located on the top inside flap of box. If you purchased this product in a DVD case, the proof of purchase code is located on the installation card inside the case. Photocopies will not be accepted.
- 4. Enclose** a legible copy of your dated sales receipt from Fry's Electronics or Fry's.com with the purchase price of Norton Internet Security/Norton Utilities/Norton Ghost Bundle circled. Handwritten or altered documents will not be accepted. If you purchased this product online, your dated sales receipt is your confirmation email from your online purchase.
- 5. Enclose** proof of previous ownership of a stand-alone or pre-loaded version of any Norton™ or Symantec™ software or another company's antivirus, firewall, antispam, antispyware, utility, or back up software product. **Proof of previous ownership submission requirements:** a) **Previous owners of a stand-alone, retail (boxed or downloaded) product** must enclose either a copy of the previous product's CD, first page of manual (usually titled "User's Guide"), or your confirmation email from your previous download purchase. b) **Previous owners of pre-loaded (OEM) software product** must enclose a copy of the previous product's Help/About screen. To obtain a copy of the Help/About screen, follow these instructions:
  1. Go to the Help/About screen in your pre-loaded software.
  2. Select the tab with your product name listed.
  3. Press the Print Screen (Print Scrn) key (located on your keyboard).
  4. Open any word processing application.
  5. Paste the image (go to the Edit Menu at the top navigation bar, scroll down and select Paste).
  6. Print the image (File > Print).
  7. Enclose this copy of the Help/About screen with your rebate submission.
- 6. Make a copy** of your rebate submission for future reference. Originals submitted become Symantec property and will not be returned.
- 7. Mail** your submission to the following address (must be postmarked within 30 days of purchase):  
Symantec # 12-29523  
P.O. Box 540029  
El Paso, TX 88554-0029

Please allow up to 8 weeks for delivery of your Visa Prepaid Card. To avoid expiration, use the card within 180 days of issuance. Rebate promotions should not be combined in one envelope. Combining rebates will result in processing delay. Offer valid only in the U.S. International submissions are not valid. Limit one rebate per customer. Valid only at Fry's Electronics and Fry's.com.

**Terms and Conditions:**

- This offer is valid only for stand-alone, retail (boxed or downloaded) purchases of Norton Internet Security/Norton Utilities/Norton Ghost Bundle made between 11/21/12 and 11/29/12 at Fry's Electronics or Fry's.com. Offer not available with site licenses, trialware, NFRs, products pre-installed or supplied by a manufacturer (OEM), 5 & 10 user packs, academic offers, or auction purchases. Offer not available to OEM manufacturers, resellers, or on any products to be auctioned or resold. No products purchased at an upgrade price will qualify. **Rebate submission must be postmarked within 30 days of purchase.**
  - The Visa Prepaid Card is not redeemable for cash and may not be used for cash withdrawal at any cash-dispensing locations or automated gasoline pumps. Each time you use the card the amount of the transaction will be deducted from the amount of your available balance. Terms and Conditions apply to the card and are available for review at [www.SymantecRebates.com](http://www.SymantecRebates.com). Subject to applicable law, a monthly maintenance fee of \$3 (USD) applies, but is waived for the first six months after the card is issued. No additional fees will be assessed once the card balance reaches zero. The Visa Prepaid Card is non-transferable and non-refundable. This card is issued by MetaBank pursuant to a license from Visa U.S.A. Inc. Symantec reserves the right to substitute a check of equal value in lieu of a Visa prepaid card at its discretion.
  - Your receipt or bill of sale must be either typewritten or computer generated. The name appearing on this rebate request form must match the information provided on the receipt/confirmation email from your online purchase.
  - Any rebate submissions lost or misdirected by the Postal Service or other delivery service are not the responsibility of Symantec or the Symantec Fulfillment Center.
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**\$25 USD Norton™ Internet Security/ Norton Utilities™/Norton Ghost™ Bundle Upgrade/Competitive Mail-in Rebate**

**U.S. Offer # 12-29523** • Complete this rebate request form and make a copy for your records. Please use a black or blue ballpoint pen.

Cut along dashed line and submit this portion. ✂

Name																														
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City																														
State						Zip Code						Daytime Phone			-			-												
Email*																														

\*Optional: This is the quickest way for us to communicate with you. If provided, your email will not be shared or sold. It will be used to send you a notice when your rebate submission is received, directions if you need to provide missing information, and notice if your submission is invalid.

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