

\$20 USD REBATE*

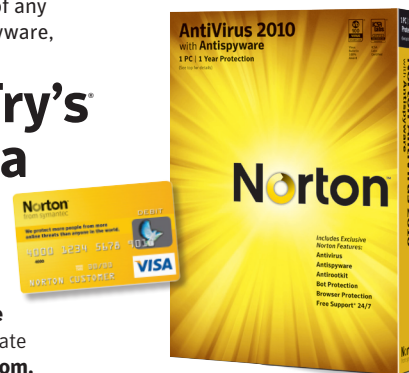
Upgrade/Competitive Mail-in

Valid at Fry's Electronics and Frys.com

*For previous owners of a stand-alone, retail (boxed or downloaded) or pre-loaded version of any Norton™ or Symantec™ software or another company's antivirus, firewall, antispyware, utility, or back up software product:

Purchase Norton AntiVirus 2010 at Fry's Electronics or Frys.com and receive a \$20 USD Visa Prepaid Card via mail-in rebate.

Offer is good for purchases made between 9/30/09 and 9/30/10. Rebate submission must be postmarked within 30 days of purchase. Proof of previous ownership required. Limit one rebate per customer. Read below for Terms and Conditions. Valid only at Fry's Electronics and Frys.com.



To receive your \$20 USD Visa Prepaid Card from Symantec, please follow these seven steps:

- 1. Purchase** Norton™ AntiVirus 2010 between 9/30/09 and 9/30/10 at Fry's Electronics or Frys.com.
- 2. Read and complete** this rebate request form.
- 3. Enclose** the original proof of purchase from Norton AntiVirus 2010. Proof of purchase is located on the top inside flap of box. If you purchased this product in a DVD case, the proof of purchase code is located on the installation card inside the case. Photocopies will not be accepted.
- 4. Enclose** a legible copy of your dated sales receipt from Fry's Electronics or Frys.com with the purchase price of Norton AntiVirus 2010 circled. Handwritten or altered documents will not be accepted. If you purchased this product online, your dated sales receipt is your confirmation email from your online purchase.
- 5. Enclose** proof of previous ownership of a stand-alone or pre-loaded version of any Norton™ or Symantec™ software or another company's antivirus, firewall, antispyware, utility, or back up software product. **Proof of previous ownership submission requirements:** a) **Previous owners of a stand-alone, retail (boxed or downloaded) product** must enclose either a copy of the previous product's CD, first page of manual (usually titled "User's Guide"), or your confirmation email from your previous download purchase. b) **Previous owners of pre-loaded (OEM) software product** must enclose a copy of the previous product's Help/About screen. To obtain a copy of the Help/About screen, follow these instructions:
 1. Go to the Help/About screen in your pre-loaded software.
 2. Select the tab with your product name listed.
 3. Press the Print Screen (Print Scn) key (located on your keyboard).
 4. Open any word processing application.
 5. Paste the image (go to the Edit Menu at the top navigation bar, scroll down and select Paste).
 6. Print the image (File > Print).
 7. Enclose this copy of the Help/About screen with your rebate submission.
- 6. Make a copy** of your rebate submission for future reference. Originals submitted become Symantec property and will not be returned.
- 7. Mail** your submission to the following address (must be postmarked within 30 days of purchase):
Symantec Corporation
Attn: \$20 USD NAV10 Upgrade/Competitive Mail-in Rebate, Offer # 09-100021
P.O. Box 540029, El Paso, TX 88554-0029

Please allow up to 8 weeks for delivery of your Visa Prepaid Card. To avoid expiration, use the card within 180 days of issuance. Rebate promotions should not be combined in one envelope. Combining rebates will result in processing delay. Offer valid only in the U.S. International submissions are not valid. Limit one rebate per customer. Valid only at Fry's Electronics and Frys.com.

Terms and Conditions:

- This offer is valid only for stand-alone, retail (boxed or downloaded) purchases of Norton AntiVirus 2010 made between 9/30/09 and 9/30/10 at Fry's Electronics or Frys.com. Offer not available with site licenses, trialware, NFRs, products pre-installed or supplied by a manufacturer (OEM), 5 & 10 user packs, academic offers, or auction purchases. Offer not available to OEM manufacturers, resellers, or on any products to be auctioned or resold. No products purchased at an upgrade price will qualify. **Rebate submission must be postmarked within 30 days of purchase.**
 - The Visa Prepaid Card is not redeemable for cash and may not be used for cash withdrawal at any cash-dispensing locations or automated gasoline pumps. Each time you use the card the amount of the transaction will be deducted from your available balance. Terms and Conditions apply to the card and are available for review at www.SymantecRebates.com. Subject to applicable law, a monthly maintenance fee of \$3 (USD) applies, but is waived for the first six months after the card is issued. No additional fees will be assessed once the card balance reaches zero. The Visa Prepaid Card is non-transferable and non-refundable. This card is issued by MetaBank pursuant to a license from Visa U.S.A. Inc. Symantec reserves the right to substitute a check of equal value in lieu of a Visa prepaid card at its discretion.
 - Your receipt or bill of sale must be either typewritten or computer generated. The name appearing on this rebate request form must match the information provided on the receipt/confirmation email from your online purchase.
 - Any rebate submissions lost or misdirected by the Postal Service or other delivery service are not the responsibility of Symantec or the Symantec Fulfillment Center.
 - This promotion is void wherever prohibited or restricted by law.
 - Requests for multiple rebates from groups, clubs, or organizations will not be honored.
- Warning:** Reproduction, purchase, sale, or trade of this certificate, UPC code/proof of purchase is prohibited. Fraudulent submission could result in federal prosecution under mail fraud statutes (Title 18, United States Code, Sections 1341 and 1342).
- To check the status of your submission, go online to www.symantecrebates.com or call the Rebate Status Hotline at 1-866-206-8800.**

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Cut along dashed line and submit this portion. ✂

Complete this rebate request form and make a copy for your records. Please use a black or blue ballpoint pen.

Name

Address

City

State Zip Code Daytime Phone - -

Email*

*Optional: If provided, your email will be used to send you a notice when your rebate submission is received.

Check this box if you do not wish to receive communications from Symantec about new products and special offers.

Keep up to date on the latest security information, products, upgrades, and special offers. We respect your privacy. Please review our privacy policy at <http://www.symantec.com/legal/privacy.html>.

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We invite you to participate in the following survey questions. Participation in this survey is not required to qualify for rebate.

- 1. I would like to receive more information and special offers on the following product(s):** (check all that apply):
 - Norton 360™
 - Norton™ Internet Security
 - Norton Utilities™
 - Norton™ Online Backup
 - Not interested at this time
- 2. I would like to receive more information and special offers on NortonLive remote service to maximize my computer's performance.**
 - Yes
 - No
- 3. I would like to receive information regarding parental control to help me manage my children's online activities?**
 - Yes
 - No

